

# Arizonans' Perceptions About Health Information Technology 2009 Healthcare Consumer Focus Group Findings

Arizona Health-e Connection  
Issue Paper

**DRAFT**



*Advancing health and wellness  
through information technology*

# **8 Focus groups/ 177 people**

**April 29 - June 17, 2009**

**Surprise**

**San Luis/Yuma (2)**

**Marana/Tucson**

**Arizona State University (2)**

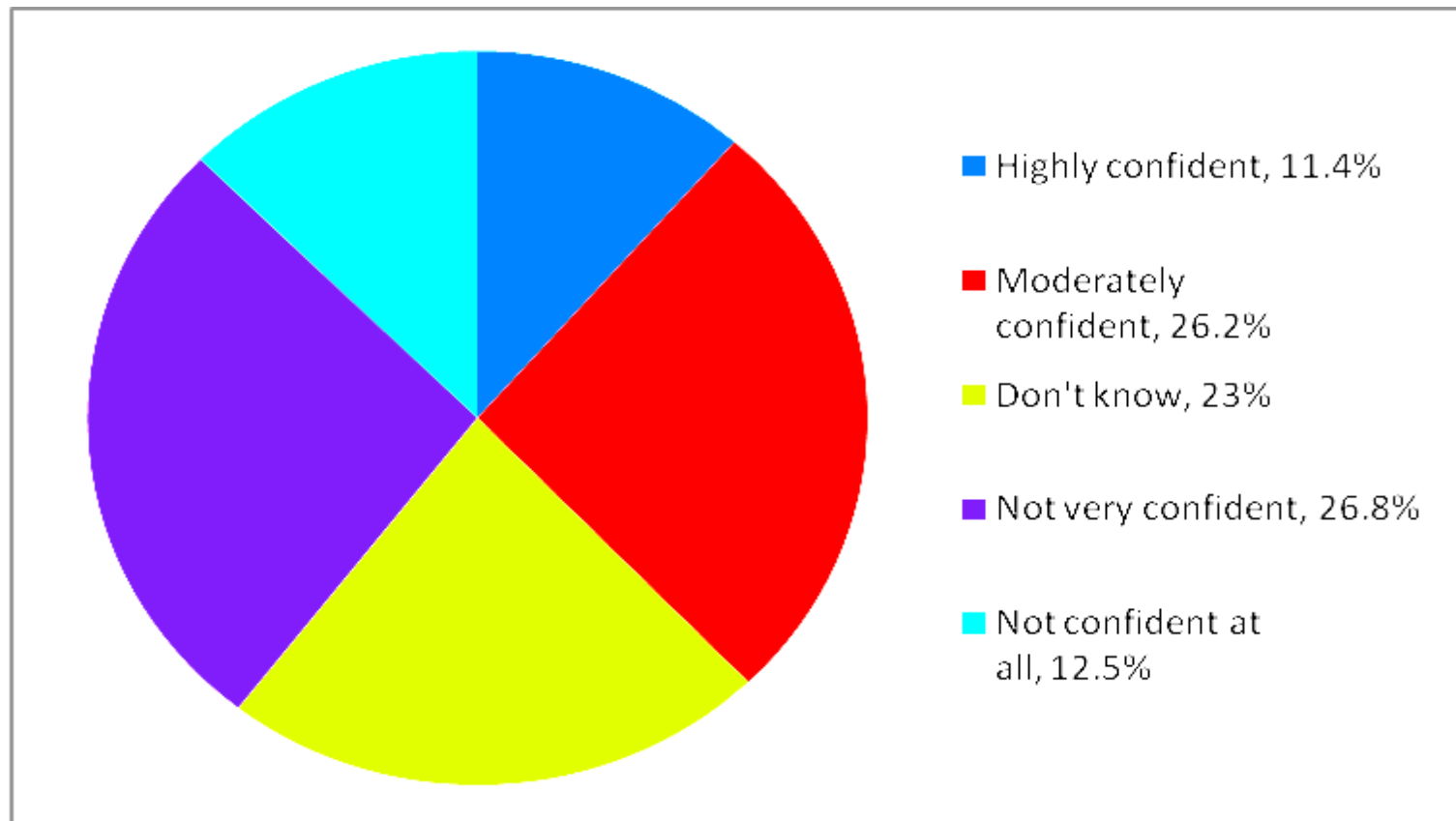
**Flagstaff**

**Tempe**

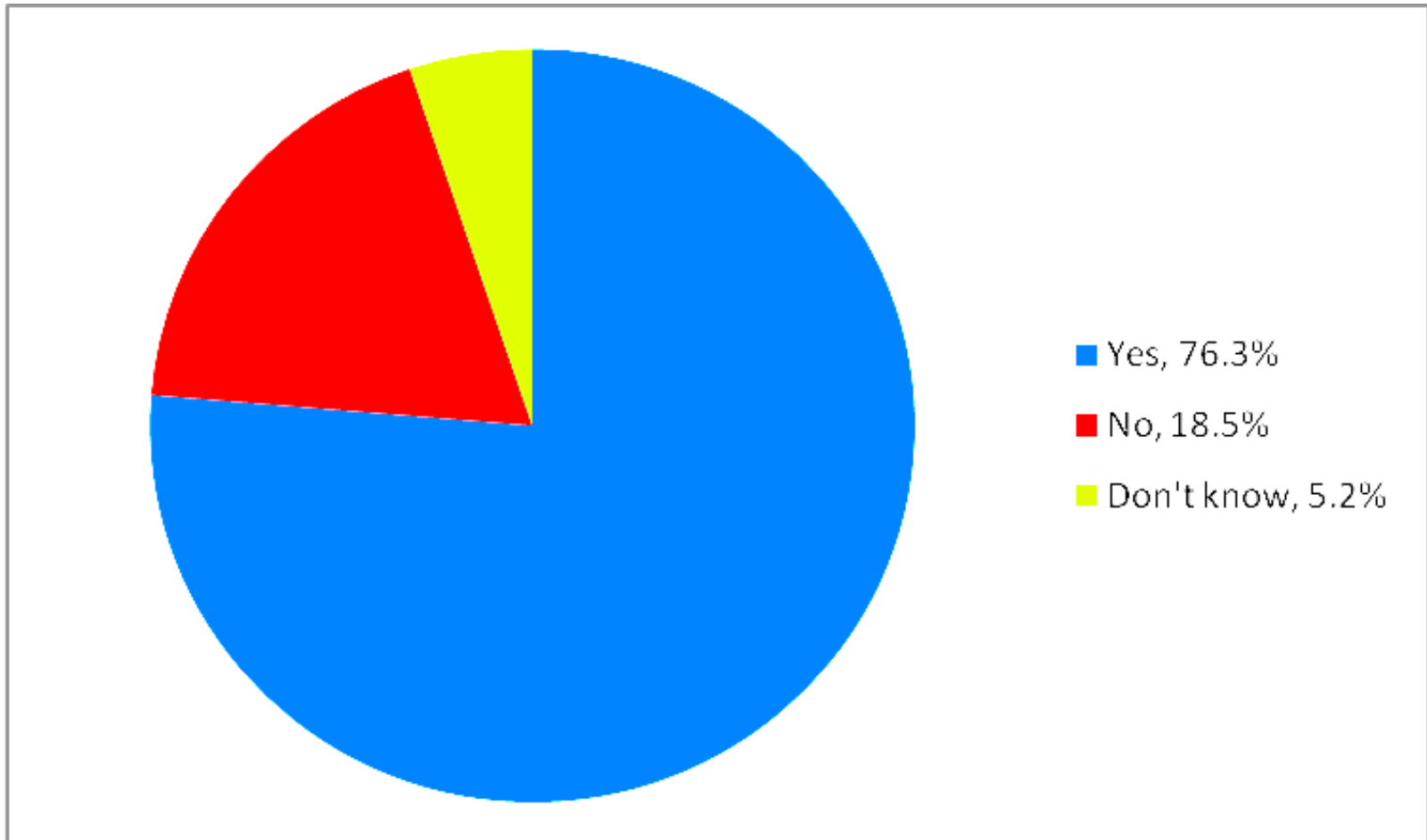
**Statistical error rate of  $\pm 6.2\%$**

**90% confidence level for the survey**

# Confidence that Only Qualified Healthcare Professionals Will See EHRs



# Should Personal Health Information Be Included in HIE Only if Opt-In?



# Opt-Out in HIE

opt-out = providers can disclose your personal health information for HIE unless you say “no”

58.3% agree with opt-out or “default” participation  
38.7% disagree

55.7% agree **each** provider should obtain consent to disclose personal health information  
34.7% disagree

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